

21.14

19/01/2006
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MONITORING AND REVIEW

A review of this planning scheme will be undertaken at least every three years.

An ongoing program of performance monitoring will be developed to evaluate both the achievement of strategic policy directions and the operational effectiveness of the administration of the scheme.

Standardised reporting practices being developed will aid in the collection of information that will allow monitoring to occur annually or at more frequent intervals as required.

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Policy Effectiveness

To evaluate the achievement of strategic policy directions, a performance-monitoring program will be developed that focus on the following key policy objectives:

Key Element	Indicator	Target
Extent to which MSS and LPPF objectives reflect community values	Number of decisions made in accordance with MSS and LPPF Feedback from community (formal and informal)	Majority of decisions made in accordance with MSS and LPPF Positive feedback from community
Extent to which MSS and LPPF accommodates market aspirations	Number of applications made in accordance with MSS and LPPF requirements Feedback from applicants (formal and informal)	Majority of applications made in accordance with MSS and LPPF Positive feedback from applicants
Extent to which MSS and LPPF reflect State planning objectives Effectiveness of MSS and LPPF in clearly articulating policy	Number of VCAT and Panel decisions which support MSS and LPPF objectives	Majority of decisions supported by VCAT and Panels
Effectiveness of policy in ensuring appropriate location of multi-unit development	Number and location of planning applications and decisions for residential development	Increase in proportion of multi-unit development applications approved in housing diversity areas as identified on Land Use Framework Plan
Effectiveness of policy in ensuring maintenance and enhancement of residential amenity and valued urban character	Feedback from community (formal and informal) Residential Design Awards	Development outcomes which contribute positively to local neighbourhood character while minimising detrimental impact on neighbouring properties
Effectiveness of policy in ensuring appropriate location of commercial development in accordance with identified commercial hierarchy	Number and location of planning applications and decisions for different types of commercial development	Consolidation of commercial hierarchy and achievement of Commercial Strategy implementation
Effectiveness of policy	Number and location of planning	Successful integration of non

Key Element	Indicator	Target
in ensuring appropriate non residential uses in residential zones	applications and decisions for non residential uses in residential zones	residential uses into residential zones with minimum impact and minimum loss of residential amenity
Effectiveness of policy in ensuring heritage protection	Number and location of planning applications and decisions affecting properties of heritage significance	Protection and sympathetic redevelopment of identified heritage areas and places

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Operational Effectiveness

To evaluate the operational effectiveness of the administration of the scheme, a performance-monitoring program will be developed that focus on the following areas:

Key Element	Indicator	Target
Community satisfaction with decision making process	Number of appeals lodged by objectors	Reduction in number of appeals lodged annually
	Feedback from community (formal and informal)	Positive feedback from community
Market satisfaction with decision making process	Number of appeals lodged by applicant	Reduction in number of appeals lodged annually
	Feedback from applicants (formal and informal)	Positive feedback from applicants
Efficiency of decision making process	Time taken for decisions	Applications to be processed within statutory time limits
Extent of completion of further strategic work specified in Clause 21.04-21.13	Number of further strategic work items carried out	Completion of further strategic work
Extent of completion of other actions of Council specified in Clause 21.04-21.13	Number of other actions of Council implemented	Implementation of other actions of Council
Efficient operation of new scheme and its tools	Number of amendments required to improve operation of scheme	Minimal number of amendments required to improve operation of scheme
	Number of amendments requested	Reduction in number of amendments requested